

Braemac Limited 1 Mandarin Court Centre Park Warrington WA1 1GG

24th March 2020

COVID-19 SUPPORT UPDATE

Dear Valued Customers and Partners,

Following the British Government announcements and the World Health Organisation declaration of a Public Health Emergency of International Concern (PHEIC) over the outbreak of COVID-19 across a wide number of countries, we are contacting you as a valued customer and partner of Braemac.

We confirm our strong commitment to you and your business during the ongoing COVID-19 situation. While this remains an uncertain situation and developing daily, Braemac is operating on a relatively normal basis and we are here for you. We ask that you do be mindful of lead times as we have noticed logistics is beginning to slow. We recommend placing forward schedules if you are able and utilising the available facilities to manage orders and inventory together.

The well-being and safety of our employees, customers, partners and suppliers continues to be our focus during this time. Concurrently, we recognise the need to keep business as normal as possible to support each other and we are well placed to do this. All office staff are successfully working from home, our warehouse is fully operational although to protect our employees the number of people in the warehouse at any one time has been reduced. To further protect our employees some boxes / pallets may be sprayed using an alcohol spray which may result in a slight discolouration to the packaging but will have no impact on product.

Please do not hesitate to contact us to discuss any concerns relating to:

- 1. Potential impact due to the outbreak of COVID-19 to your Supply Chain
- 2. How Braemac can help your Supply Chain challenges at this time.

We will continue to provide updates via our website, social media and email as information comes to hand.

Website: www.braemac.co.uk LinkedIn: https://www.linkedin.com/company/Braemac-global

Please take the required precautions at this time to help ensure your own health and that of those around you.

Kind Regards

Sarah Lavelle Director





